

## Shipping & Payment Information – effective 5<sup>th</sup> October 2021

- **Shipping Rates - Shipping Rates apply to orders within Australia only.**  
**Please see below for information regarding international orders.**

\$0 - \$50	\$10
\$51 - \$100	\$15
\$101 - \$150	\$20
Over \$150	Free

- **Important Information** - Due to the impact of COVID-19, all online orders are currently being processed and sent once per week. Please allow 3-7 business days after we receive your order for processing and an additional 7 to 10 business days for delivery within Australia via Australia Post, however please note the following.
- **Australia Post** – advises that extensive delays in delivery are occurring due to extended Covid-19 restrictions, limited flights, and high parcel volumes.
- **Exchange or Refund**  
We are unable to offer exchanges or refunds unless you receive a faulty/damaged item. Should this happen, please email: [merchandise@pskh.com.au](mailto:merchandise@pskh.com.au)
- **Payment**  
We accept payments for online orders via **Visa, Mastercard** or **PayPal**

### INTERNATIONAL ORDERS

We are not currently able to process international orders online. If you wish to place an order for delivery to another country, please email: [merchandise@pskh.com.au](mailto:merchandise@pskh.com.au) with details of the item/s you wish to purchase so that we can provide you with an estimate of shipping costs. Payment ONLY via Visa or Mastercard.